



HATTERSLEY COMMUNITY FACILITIES

A STRATEGIC FRAMEWORK

TOWARDS A PREFERRED OPTION

FINAL REPORT

NOVEMBER 2005

SOCIAL REGENERATION CONSULTANTS

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1. Introduction

- 1.1 Hattersley Neighbourhood Partnership commissioned a further piece of work to move forward with a preferred option for the future of facilities in the area.
- 1.2 This short piece of work had two main elements, community and agency feedback.
- 1.3 Community feedback was gathered via an exhibition. This was held in the first week of November summarising the findings of the community facilities strategic framework consultation. The community was encouraged to complete a short questionnaire to get their views across.
- 1.4 Agency feedback was collected at an agency workshop. Further information on both elements can be found in the following sections.

2. Community feedback

- 2.1 This section gives further details on the community feedback. From the work undertaken over the summer, four options emerged for the future of community facilities in Hattersley.
- 2.2 These options were tested out by the community as part of a week long exhibition across the neighbourhood held at the beginning of November. Views on the options were gathered through a short questionnaire. 41 questionnaires were completed; though some people ticked more than one option.
- 2.3 Residents generally supported the 'string of pearls' option (47% of respondents) mainly because this option spreads the facilities across the area, but concentrates the non sport and leisure facilities in the new District Centre. People felt that this would increase access and generally benefit the whole community. There were some reservations to whether the community centre, library and health centre should move to the District Centre.
- 2.4 There was support for the District Centre (38% of respondents). The main reasons for support included the need to centralise facilities in one

place, it would modernise and improve amenities along with bringing employment in to the area.

2.5 85% of residents overall support the District Centre, but it is not clear as to what should happen to wider facilities that are not accounted for as part of this option (i.e. sports / leisure / community interest). It maybe that the 38% who opted for the District Centre option, are not interested in sports or leisure facilities. It can be argued that if the String of Pearls option is developed as the preferred option it will be largely supported as it provides a balance between centralising some services / facilities whilst keeping sport and leisure facilities spread across Hattersley.

2.6 A full report of the community survey results is included as Appendix 3.

3. Agency Feedback

3.1 This section summarises the outcomes of an agency workshop held to consider the SRC report on the future of community facilities in Hattersley. The main aim of the workshop was to discuss the report and hopefully reach a consensus on the preferred option for the future of facilities in the area.

3.2 14 representatives from 10 local agencies involved in managing or delivering facilities on the estate attended the workshop. A list of participants is included as Appendix 1.

3.3 Following a presentation giving details of the consultation, the options examined and the preferred strategy (see Appendix 2), the participants were split into two groups, with discussion focusing on a number of key questions, as follows:

Is the 'string of pearls' option the right strategy?

3.4 Those agencies attending the workshop generally agreed that this was the right strategy compared to the other options and expressed strong support for the District Centre proposals. There was however also agreement that focusing exclusively on the District Centre option would not be in Hattersley's best interests, not least because it excluded sports activities.

3.5 People felt that the facilities were not strung out too far and that the short distance between them should not be looked on as a disadvantage. It gave people more choice. People also felt that a

circular bus service will be needed to serve the different facilities, and it was mentioned that the local link bus operates in Hattersley, and that this can be used to get between different facilities.

- 3.6 People also felt that Stockport Road would not be a barrier in terms of access to the District Centre because it's being downgraded to a single carriage main road and there will be at least three crossing points.
- 3.7 The group felt that facilities would feed off each other if they were based in the District Centre and it would make people use the facilities, it would be similar to buy one get one free; you buy it even if you don't need it! The facilities would also benefit from passing trade, which is something that doesn't happen at the Precinct.
- 3.8 There was much support for the new housing development for sale on the estate; people felt it would help to change the socio/economic dynamics of the area. It was mentioned that the Hattersley has a number of selling points that are attractive to developers including good schools, transport links, a semi-rural location and decent facilities.

- 3.9 The new supermarket in the District Centre will be open late into the evening, this may encourage other community facilities to stay open later such as the library (which currently closes at 5pm due to safety and access issues).
- 3.10 There was much discussion about the future of the community centre. Most agency representatives felt that there was no longer a need for such a large and central community centre and that, in the future, this type of facility should be provided at a more local or sub neighbourhood level via small community buildings. Through more flexible working hours people have more leisure time, but what they do in that leisure time is changing e.g. some people now regard the weekly trip to the supermarket as more of a leisure activity than going to the local pub or events at the community centre.
- 3.11 Most agency representatives felt there was scope for combining the JET centre, library, credit union, housing office, health centre and chemist, into one multi use / multifunctional building as part of the new District Centre. Such a building could have a central space with a number of different rooms for meetings and other activities. There was less support for relocating the community centre into the District Centre.

- 3.12 The design of the building should make sure that different parts can be used at different times of the day e.g. if the library stays open until 9pm then this shouldn't affect other parts of the building, they can be closed. The main benefits of this include shared costs and an increased number of users. Sharing space, reception staff, overheads and office facilities were all potential advantages.
- 3.13 It was generally agreed that St Barnabas (Meeting Point) was working very well and needed to expand its role in the future, especially if the community centre was eventually closed. It could expand into an adjacent building, providing an important neighbourhood resource in central Hattersley. It would, however, need some funding support and genuine partnership working with the local authority to make it a success. Most agency representatives felt that the revenue funding spent on the Community Centre could be much better spent, both here and elsewhere in Hattersley.
- 3.14 There was a general view that the local authority found it difficult to provide community facilities and manage them well in Hattersley, and that there was now an opportunity to establish some genuine partnership working between the public and voluntary sectors.
- 3.15 There was much discussion about the future of the Market Garden. It was agreed that it could only survive beyond March 2006 if it had a new sponsor, was run as a social enterprise, changed its role to reflect Hattersley's changing population and introduced a more commercial element. Four key questions were raised:
- Is it in the right place?
 - How do we get community ownership into it?
 - Can short term funding support be provided to tide it over the period between Groundwork withdrawing support and a new social enterprise taking over?
 - Will Contour/Peak Valley play a role in facilitating this change – perhaps as Project Sponsor?
 - Can Tameside provide support funding though the new Safer, Stronger Communities fund?
- 3.16 Everyone agreed that, if the string of pearls' strategy was to work, it must be based on partnership and cooperation between providers, rather than competition.

How could modernisation and /or relocation be funded?

3.17 There was general agreement that, in principle, it made sense to fund the 'string of pearls' strategy through a mixture of funding sources, including:

Hattersley Development Trust:

land sale receipts from the redevelopment of the Precinct for housing

Lead Developer:

Planning gain funding from District Centre and housing for sale schemes

Contour/Peak Valley housing associations:

Investment in new office/information point at District centre
Some limited investment in community regeneration projects to support their housing investment strategy

Tameside Council:

Primarily through re-allocation of its revenue funding within Hattersley, additional revenue support through Stronger, Safer Communities Fund and Neighbourhood Renewal Fund

Relocation investment for Library and possibly community centre
Possible sale/redevelopment of Longdendale Rec, with reinvestment in Pinfold

PCT:

Investment in new health facility at District Centre (not yet agreed)

3.18 It was suggested that the lead developer could build community facilities and then either sell on or lease out. Alternatively a mini PFI system could be set up through the Development Trust, using money from the sale of the Precinct, with a trust fund / dowry to either capital fund the development of facilities or to revenue fund on going running costs until the facility becomes financially sustainable.

3.19 It was also mentioned that supermarkets often set up projects that give something back to the community, to ensure that the community benefits from the development. It was also felt that more emphasis should be placed on the social enterprise model, and more support provided for social entrepreneurs on the estate.

Can Hattersley support two significant sports venues?

3.20 Most agency representatives at the workshop felt that having two major sports venues, Pinfold and Longdendale Recreation Centre, in Hattersley would be unsustainable, and a number of suggestions were offered to overcome this problem:

- To have one 'sporting centre of excellence' for the whole estate, with both internal and external facilities
- Have two sports facilities, but making sure they offer completely different activities so they are not in competition with each other

3.21 The current development at Pinfold involves an outdoor football facility, with no indoor provision. There is no provision for future relocation of e.g. the Gym and Boxing Club. There is space here to provide a multi-use indoor facility, something that would make geographical sense in view of the location of future housing development sites.

3.22 The option of closing Longdendale Recreation Centre and relocating the sports and recreation

facilities to the Pinfold site was raised. It was suggested that the land could then be developed for housing, with money raised from the sale of the land helping to build 'state of the art' facilities at Pinfold. However, the general view was that this idea would not be popular with local councillors and the wider users of the Rec from outside Hattersley.

3.23 Most people felt that the only way a two centre option would work was if Longdenale Rec was converted to a private sector-run facility (eg a David Lloyd-type centre), serving a much wider area, offering more specialist facilities and catering for a different market. It was generally felt that this option should be explored further with local councillors.

Is there a community facilities gap in Harehill, and if so, how should it be filled?

3.24 The gap in provision in Harehill has always been an issue, though the two solutions to addressing this gap, via the Eden Project's plans to develop a small community building and St. James's RC School bringing a disused building back into use for the community, were popular with agency representatives. Both now need to find funding to begin to develop these buildings.

3.25 The group felt that sustainability of facilities was an important issue to raise and that this should be looked at in detailed as part of moving forward with the String of Pearls option. People felt that there should be less pressure to spend funding, so more time can be spent planning, to make sure that long term investment is effectively coordinated. Some felt that staged funding could also be introduced.

How can partnership working between community facilities be improved? Will agencies actively support a new Community Facilities Network?

3.26 The group felt the network was a good idea. But it can't be a talking shop – it needs to show action and have an action plan in place. Such a network would also need resident involvement – but it has to be constructive and positive.

3.27 The group felt that the timing of such a Network would be crucial and it should be set up as the lead developer is being appointed. The developer may want to consult with facilities managers, and having a Network set up would help with this. The group also felt that the Network may benefit from being project focused, involving different facilities

managers when necessary rather than bringing everyone together all the time.

3.28 Agency representatives felt it was important to standardise quality between facilities, but that there had to be a level playing field for everyone. There was a cost attached and the voluntary/community sector would need financial help.

How can we get more community involvement in running facilities in the future?

3.29 Action is now needed – it's clear from the community what they want from the facilities in the area. Once people see action they will be more interested in getting involved.

3.30 Agency representatives felt that more work is needed to develop social enterprise in the neighbourhood, through supporting community groups and creating small business spin offs.

Other suggestions and comments

- 3.31 The importance of Best Value was raised – the group felt that everyone should be working towards this, though there appears to be a great deal of waste in terms of money being poured into facilities that are not successful/ under used – while those facilities that are well used and in the voluntary sector struggle for funding. E.g. if the youth service didn't have to pay to use the community centre – then money could be used to support the Cyber Café or work of the Eden (both are popular with young people).
- 3.32 If there was a Trust Fund for community facilities, some people felt that facilities would be better funded and the funding itself would be well managed – focusing on those things that work and are benefiting the whole community.
- 3.33 Hattersley needs more informal / sheltered places to meet and seating areas; a example of such a scheme was in the Clarendon Centre in Hyde.
- 3.34 There was a discussion about provision for young people in the area. There are two main gaps in provision 13 – 16 year olds and 16-19 year olds. It was felt that the traditional youth club is no longer popular with the youth of today and new /

informal places for them to 'hang out' need to be developed. The young people need to be encouraged to help with this and take responsibility for developing a youth facility in the area. Providing different activities in different parts of the neighbourhood and at different times will help remove some current conflicts.

4. Summary and conclusions

- 4.1 The 'String of Pearls' option was generally well supported by the community and the agency representatives as it provides a balance between centralising some services in the new district centre whilst keeping sport and leisure facilities spread across the area. It is recommended that this should now be taken forward as the preferred option.
- 4.2 There was good level of support for the district centre which forms part of the preferred option, both from the community and from agency representatives. The potential new supermarket provision is widely supported, and it was suggested that a number of facilities could be relocated to the District Centre including the JET centre, Library, Credit Union, housing office, health centre and chemist.

- 4.3 There was less support for relocating the community centre into the District Centre both from the local community and agencies. The general feeling was that there is no longer a need for such a large community centre. People wanted to see local sub neighbourhood community buildings on the estate e.g. community rooms in the local schools and St. Barnabas.
- 4.4 Sustainability of future facilities in Hattersley will need to be looked at in detail. The development of business plans for a number of facilities in the estate will help with this, especially in relation to whether the area can support two sports venues and to explore further options for the market garden and the community centre. A community facilities network where facilities managers meet on a regular basis to share information and work together in partnership, should also be used to promote/effectively plan for the sustainability of facilities.
- 4.5 Funding and best value will be crucial to the development of new facilities and to sustain existing facilities in the area. A number of suggestions were given to potential funding sources and reference. In terms of Best Value, public money being pumped into certain facilities could be used far more effectively to fund other facilities on the estate.
- 4.6 The gap in facilities in Harehill as identified by residents and agencies alike will be addressed by one of two potential new community buildings. One is being developed by the Eden Project and the other through the possible provision of a community room at St. James RC Primary School.
- 4.7 There are exciting times ahead for Hattersley; over the next 5 years the estate will change considerably through housing improvements and new build. The String of Pearls Strategy will link into these developments by delivering community facilities fit for the 21st Century. As a first step in moving the strategy forward, GVA Grimley are producing a schedule of community uses / activities and requirements that will inform the development brief for the new District Centre.

APPENDIX 1

LIST OF WORKSHOP PARTICIPANTS

Huw Davies	Tameside Council (first part of workshop only)	Vicky Carroll	Contour Housing
Martin Trainor	Greater Manchester Police	Phil Corris	Contour Housing
Debbie Armstrong	Pinfold School Early Years HQ	Rosemary Walker	Hattersley Community Market Garden
Denise Garside	Pinfold School Early Years HQ	Derek Akker	St. Barnabas Church
Steve Alford	Hattersley Neighbourhood Partnership		
Hazel Cooper	Hattersley Neighbourhood Partnership		
Alex Bennett	Hattersley Neighbourhood Partnership		
Pauline Daniels	Sure Start Hattersley		
Denise Lockyer	Tameside Libraries		
Zillah Garde	Tameside Libraries		
Rachel West	Eden Project		

APPENDIX 2

SRC PRESENTATION

Slide 1



Community facilities in Hattersley

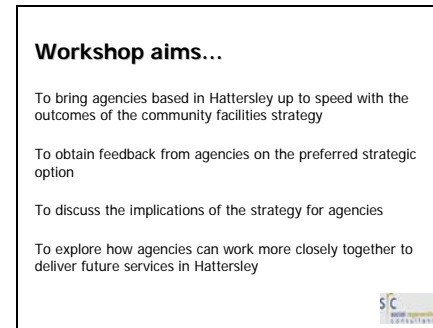
A strategic framework

Agency Workshop

November 2005



Slide 2




Workshop aims...

To bring agencies based in Hattersley up to speed with the outcomes of the community facilities strategy

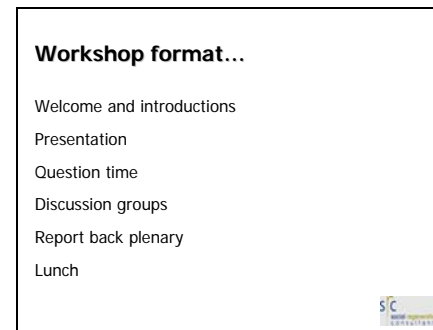
To obtain feedback from agencies on the preferred strategic option

To discuss the implications of the strategy for agencies

To explore how agencies can work more closely together to deliver future services in Hattersley



Slide 3



Workshop format...

Welcome and introductions


Presentation

Question time

Discussion groups

Report back plenary

Lunch



Slide 8

What local providers told us...


Lots of facilities, but poorly coordinated: unhelpful tensions between sectors – needs a public/voluntary sector network?

Some important gaps in provision – especially for 13-16 year olds and elderly people (who miss the Social Club) + people who don't do sport!

9-12 year olds and teenagers don't mix well; more targeting of leisure activities may help; territorialism is an important constraint

Existing facilities are too physically spread out; there is no central focus that could act as an informal meeting place/recreation area for people. Many people feel isolated.

PFI schools are not yet making full use of their substantial assets for community benefit



Slide 10

How are the main community facilities performing?

Well-used, good value for money and/or positive future
Library; Gym and Boxing Club; Meeting Point (St Barnabas)

Mixed picture and/or some uncertainty
Jet Centre; Longendale Recreation Centre; Cyber Café; Primary School community rooms

Not well used, high cost per user and/or uncertain future
Community Centre: Market Garden



Slide 9

What local providers told us...

Attracting people to recreation and leisure facilities is difficult, but facilities do not promote themselves well

Several facilities are looking to re-locate to new premises in the short to medium term (Housing offices; Health Centre; Boxing Club, Library, Jet Centre)

The Market Garden is an important community asset facing closure in 2006: it needs more support and a business plan

The Community Centre is an under-performing asset; it needs to be more widely used, more integrated with other facilities/activities and better managed to survive in the long term

Longendale Recreation Centre is felt to be poorly located, not well promoted, under-used (especially in summer) and not well maintained



Slide 11

Getting the strategic framework right...


Meeting existing needs in the community, including all age groups and interests

Meeting the future needs of a changing population

Providing high quality services in well-managed, modern sites or buildings suitable for the 21st century

Delivering services that are cost effective and genuinely sustainable

Focusing on providing diversity and choice, with a range of different providers accessing different funding streams and serving different markets



Slide 12

Getting the strategic framework right...

Bringing these providers together to work in partnership, share facilities and jointly promote their activities, to maximise usage and benefit for local residents

Encouraging the maximum possible community involvement in the delivery of these services, including direct involvement in facility ownership and management

Encouraging people outside Hattersley to make use of its facilities, to help the neighbourhood become more outward looking, encourage inward investment to help sustain its facilities and generally improve the place's image. The long-term future of Hattersley depends, to a large extent, on getting this right.



Slide 14


What are the main strategic options?

Do nothing

A District Centre focus

Developing a 'twin hub'

A 'string of pearls'



Slide 13

Fitting in with the delivery of the Hattersley masterplan

Appointment of lead developer 2006

Housing stock transfer in March 2006, with £40 million+ investment programme by Peak Valley Housing

New District Centre by 2010, with large supermarket

800 new homes to be built, starting in Harehill in 2006

Singling Stockport Road with improved access for pedestrians

Investment in public open space



Slide 15

The main strategic options...


Do nothing: not a feasible option?

Facilities facing possible relocation in the medium term (3-5 years) due to building condition

Community Centre
The Gym and Boxing Club
Health centre and chemist

Facilities requiring major refurbishment

Longendale Recreation Centre
Hattersley train station



Slide 16

The main strategic options...

Do nothing: not a feasible option?

Facilities facing relocation due to service re-organisation


The MCC Housing Office
The Contour Housing Information office
The Lettings Shop

Facilities facing relocation due to development proposals

Jet Centre

Facilities facing possible closure due to short-term funding problems

Hattersley Market Garden



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The main strategic options...

A District Centre focus: over-centralisation?

Increased usage
New buildings!

Cons

Creates a geographical imbalance in facilities
Problematic access across Stockport Road
Adverse impact on the Precinct
Higher costs may undermine some facility's financial viability
A partial option: what about sport and recreation?



Slide 17

The main strategic options...

A District Centre focus: over-centralisation?

Facilities to be potentially relocated:

The Library
Jet Centre
Contour/Peak Valley housing office
The health centre and chemist
The community centre
Credit Union
Post Office

Pros

Rationalising space, sharing facilities and running costs
Better coordination of services and facilities



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The main strategic options...

Developing a 'twin hub': still not a comprehensive strategy?

The 'twin hub' option involves:

Relocating key service providers to the District Centre
Focusing new sport and recreation facilities at the Pinfold School site, with relocation of the Gym and Boxing Club and possibly the Longendale Recreation Centre

Redeveloping the Precinct for housing: using the land sale receipt to part-fund the Pinfold development

Pros

Geographical balance of community facilities across Hattersley




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The main strategic options...

Developing a 'twin hub': still not a comprehensive strategy?

Rationalising space, sharing facilities and running costs
Better coordination of services and facilities
New home for the Gym and Boxing Club
Redevelopment of Precinct to meet a local housing need

Cons
Relocating Longendale Recreation Centre may not be cost-effective
Possible loss of Precinct shopping facilities
Still a partial option



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The main strategic options...

Will increase usage and improve coordination between providers

Cons
Requires significant new investment, creating possible funding problems
Potential duplication/over-provision of sports facilities
New partnerships between service providers may be difficult to deliver in practice
The Harehill neighbourhood remains without a key community facility



Slide 21

The main strategic options...



A string of high quality community facilities spread across the neighbourhood, with a combination of new provision at the District Centre and Pinfold, major refurbishment works at Longendale Recreation Centre and Hattersley train station, a new shopping parade adjacent to the station, a significant expansion of the primary school's community role and use of their extensive facilities, and an expanded role for St Barnabas Meeting Point as a key community venue.

Pros
A comprehensive strategic framework
Responds to existing and future community needs and expectations
Maintains a diversity of provision

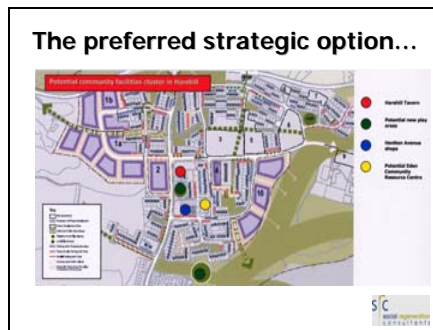


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The preferred strategic option...

Slide 24



Slide 26

Delivering the preferred option...

Resident feedback: November 2005

47% support the 'string of pearls' option because it:

- spreads the facilities across the estate
- concentrates the non-sport and leisure facilities in the new District Centre
- improves access and generally benefits the whole community

38% support the 'district centre' option because it:

- centralises non-sport and leisure facilities in one place
- would provide modern amenities
- would bring employment into the area

SC
SOUTH COVENTRY
CITY COUNCIL

Slide 25

Delivering the preferred option...

Test the preferred option with residents and providers

Secure strategic support from key partners and lead developer

Create a Hattersley Community Facilities Network

Set quality standards for all facilities

Take short term decisions about investment in community facilities in line with the longer term strategy

Business plans for key facilities (Community Centre, Longendale Recreation Centre, Gym and Boxing Club, Market Garden)

SC
SOUTH COVENTRY
CITY COUNCIL

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Discussion points...

Is the 'string of pearls' option the right strategy?

How does the preferred option fit with each agency's current plans for the future?

How could relocation and/or modernisation be funded?

Can Hattersley support two significant sports venues?

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CITY COUNCIL

Slide 28

Discussion points...

Is there a community facilities gap in Harehill, and if so, how should it be filled?

How can partnership working between community facilities be improved?

Will agencies actively support a new Community Facilities Network?

How can we get more community involvement in running facilities in the future?



APPENDIX 3

COMMUNITY QUESTIONNAIRE RESULTS

Introduction

Social Regeneration Consultants were asked by Hattersley Neighbourhood Partnership to look at the future of community facilities on the estate. From the work undertaken over the summer, four options emerged for the future of community facilities on the estate.

These options were tested out by the community as part of a week long exhibition across the estate held at the beginning of November. Views on the options were gathered through a short questionnaire. 41 questionnaires were completed; though some people ticked more than one option.

Summary of main outcomes

Residents generally supported the 'string of pearls' option (47% of respondents) mainly because this option spreads the facilities across the estate, but concentrates the non sport and leisure facilities in the new District Centre. People felt that this would increase access and generally benefit the whole community. There were some reservations to whether the community centre, library and health centre should move to the District Centre.

There was support for the District Centre (38% of respondents). The main reasons for support included the need to centralise facilities in one place, it would modernise and improve amenities along with bringing employment in to the area.

85% of residents overall support the District Centre, but it is not clear as to what should happen to wider facilities that are not accounted for as part of this option (i.e. sports / leisure / community interest). It maybe that the 38% who opted for the District Centre option, are not interested in sports or leisure facilities. It can be argued that if the String of Pearls option is developed as the preferred option it will be largely supported as it provides a balance between centralising some services / facilities whilst keeping sport and leisure facilities spread across the estate.

People came from all over the estate; responses came from the following streets:

Sylvester Close	7
Underwood Road	4
Hattersley Road West	2
Bardsley Close	2
Fentewan Walk	2
Tameside Close	2
John Kennedy Road	2

Chapman Road	1
Callington Drive	1
Pudding Lane	1
Auburn Road	1
Colbourne Grove	1
Broadbottom Road	1
Sundial Walk	1
Thornbury Avenue	1
Beaufort Close	1
Ashworth Lane	1
Camborne Road	1
Gray Close	1
Albany Way	1
Worthington Close	1
Tavistock Close	1
Valley Road	1
Pearl Way	1
St. James Court	1
Sylvester Way	1
Clough End Road	1

Of the four options presented, which do you think will be the best for Hattersley?

String of Pearls	21 (47%)
District centre	17 (38%)

Twin Hub 6 (13%)

Do nothing 1 (2%)

Please tell us why you have chosen this option

Option	Comments
String of Pearls	<ul style="list-style-type: none"> • Easier for me (Tameside Court) • Best one • All the things in this plan are needed for the area • There will be facilities on the estate for everyone • Seems fair to all tenants on the estate • It might help the people • It would be good for our community • Easier to get to • So everybody is happy and there is no bickering over money • Everybody benefits from this • I don't think the community centre and library should be put over Stockport Road, it will create a divide again like there used to be. A centre should be put in the centre of the

	<p>community</p> <ul style="list-style-type: none"> • Most people would benefit from something nearby their own homes • The surgery needs to stay where it is x 2 • To make it a better environment for the children of today to grow up in • Provide access for older and disabled people – no particular problem at present, Hattersley isn't that big, facilities need to be advertised
District Centre	<ul style="list-style-type: none"> • This is the best of the options • Would like to see everything together in one place x 2 • Bring more jobs to the area x 2 • Want to see improvements x 2 • Handy for everyone • Its good for the community • To bring the amenities in the area up-to-date • To bring more amenities to the area, to hopefully bring the estate into the 21st century • Facilities would be better served in one central point

Twin Hub	<ul style="list-style-type: none"> • Estate is too big (Pudding Lane) • We need a new district centre, with more shops and a social centre, but we also need more leisure facilities for the younger ones • Seems the best • To give people easier access to facilities • Gives something for the children to do instead of causing trouble on the streets at night and holidays
Do Nothing	<ul style="list-style-type: none"> • Like to see what we have improved

- Would like to see any apart from 'do nothing'
- Move forward with the plans (District Centre and String of Pearls), it will give better lives for our children
- Sounds best for the future (District Centre and String of Pearls)

- A brighter future for the estate (District Centre and String of Pearls)

Do you have any other comments?

Facilities needed

- More shops are needed in this area (Pudding Lane)
- More shops and places for the children (Sylvester Close)
- More facilities are needed for elderly residents
- Need adult learning to be kept on the estate (Valley Road)
- At the moment I think that the community facilities are doing the best they can. There is quiet a lot going on, on the estate for people to get involved in (Underwood Road)
- Better shopping and seating areas on the approach to the centre (Clough End Road)

Access

- Facilities are too spread out at the moment (Underwood Road)
- Make everything easy for people to get to (Fentewan Walk)

- The centre focus is a good idea because it will have easy access combined with the string of pearls (Thornbury Avenue)
- More publicity is required, explain exactly what's on offer and how you get involved

General

- Would make this area quieter and safer (Tameside Court)
- You talk about all the new vital changes and facilities you are bringing to the estate, I really hope this happens because the residents are really fed up with the state of the estate at the moment (John Kennedy Road)
- Estate is looking very run down / ugly (Pearl Way and Sylvester Way)
- I am a new resident and I think Hattersley is a good neighbourhood and getting better (St. James Court)
- Would like the repairs to my house done (Sylvester Close)
- Please listen and learn from the people that live in the community
- There is nothing for the children to do, they hang about and cause trouble

Monitoring

Gender

Females	34 (83%)
Males	7 (17%)

Age

19 – 30	2 (5%)
31 – 30	4 (10%)
41 – 60	16 (39%)
60 plus	19 (46%)

Ethnicity

White	41 (100%)
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Disability

Yes	9 (22%)
No	30 (73%)