

**Hattersley Neighbourhood Partnership  
Thematic Action Plan 2007/08**

<b>Theme Group</b>	Environment, Housing & Community Safety Theme Group
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<b>LAA Block</b>	Stronger Safer Communities
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<b>National Outcomes</b>	To have cleaner, safer and greener public spaces
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Local Performance Indicators	Baseline Position 2002/03	Latest Position 2006/07
Percentage of residents reporting an increase in satisfaction in Hattersley as a place to live	70%	85% (March 2006)
Percentage of sites surveyed with acceptable levels (grade B or better) of litter and detritus	31% (May-July 2003)	92% (at Jan 2007)
By 2010, bring all social housing into a decent condition with most improvement taking place in deprived areas	8.4% of social housing (At June 2005)	No change
Reduce the number of empty properties with steel shuttering visible at the front (Manchester Housing properties)	198 (At 26 <sup>th</sup> Jan 2004)	4 (At 18 <sup>th</sup> Nov 2005)
Increase the percentage of residents satisfied with the way their housing provider deals with repairs to their home	46% (at September 2003)	Awaiting data

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<b>Action Plan</b>			
<b>Key Actions</b>	<b>Milestones / key dates</b>	<b>Lead organisation</b>	<b>Progress</b>
Play spaces project	<ul style="list-style-type: none"> <li>• Build on both sites complete - 6<sup>th</sup> April 07</li> <li>• Time bound funding paid - Mar 07</li> <li>• Launch ceremony – Apr/May 07</li> </ul>	TMBC/HNP HNP HNP	
Anti-litter campaign	<ul style="list-style-type: none"> <li>• Purchase camcorders - Mar 07</li> <li>• Complete volunteers' training - May/Jun 07</li> <li>• Complete DVD - May/Jun 07</li> <li>• Distribute/show DVD - June 07</li> <li>• Run anti-dog fouling scheme - Jun-Aug 07</li> <li>• Run Environmental Arts project - Jun/Jul 07</li> <li>• Complete evaluation - Jan-Mar 08</li> </ul>	HNP Tameside TV HNP/ Tameside TV HNP HNP Arts worker	Took delivery of 3 camcorders Started
Smoke alarm in every child's bedroom	<ul style="list-style-type: none"> <li>• Detailed plan prepared - Apr 07</li> <li>• Pre-publicity/ promotion commenced - TBC</li> <li>• Workforce and kits confirmed - TBC</li> <li>• First alarms installed and publicised - TBC</li> </ul>	HNP/GMF&RS HNP/GMF&RS HNP/GMF&RS HNP/GMF&RS	

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	<ul style="list-style-type: none"> <li>• “Mopping up” last installations/ re-visits - TBC</li> <li>• Complete installations - TBC</li> <li>• Complete evaluation - 2008</li> </ul>	<p>HNP/GMF&amp;RS</p> <p>HNP/GMF&amp;RS</p> <p>HNP/GMF&amp;RS</p>	
<p>Creation of jobs &amp; training opportunities through construction programmes. (Note: this is the key priority for Jobs &amp; Training Theme Group)</p>	<ul style="list-style-type: none"> <li>• Invite Jobs &amp; Training to provide regular updates</li> <li>• Support and assist Jobs &amp; Training as appropriate</li> </ul>	<p>Mar 07</p> <p>Update at theme group meeting</p>	

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### Key achievements 2006/07

1. Play spaces development started with Fairways Landscapes Ltd commenced on site.
2. Peak Valley achievements include: stock transfer on Sept 25<sup>th</sup> 2006; demolition commenced on timber panel site 6<sup>th</sup> Nov 2006; investment programme started 13<sup>th</sup> Nov 2006; built new homes at Deerwood Vale, Kennedy Square and Broadbottom Road; extended the housing office to include choices suite; review of local lettings policy; refurbishment of lounge at Tameside court.
3. MORI survey showed 15% increase in resident satisfaction with Hattersley (to 85%).
4. Hattersley is one of the cleanest areas in the borough of Tameside, averaging BVPI of 13.3% in 2006/07.
5. In June 2006 the Neighbourhood Road Safety Initiative evaluation described our use of NRSI funds towards restoring the 201 night bus as “exemplary in the directness of its approach.” We also implemented Hattersley Football club hi-visibility training/running vests; Sure Start car seat library scheme; and contributed to Tameside’s Crucial Crew event.
6. The Community Safety Resource Centre is fully operational. In the 13 months to Jan 07, there were recorded 248 callers, average 19 per month. This does not include phone calls; callers to police or to the Enquiry Counter Assistant.
7. Road safety work included: GMPTE’s “Reducing Crime & Disorder on Public Transport in Greater Manchester” conference; Re-introduction & improvement of 201 night bus service; Road & Transport Safety Group to speak about our work with the 201 night bus; Training event “Get Road Safety into the Media”.
8. New Charter’s involvement with theme group influenced them to remodel the derelict flats at Underwood Road to a high standard and to charge market rents, rather than demolish. They invited us to input to their marketing strategy for these flats.
9. Anti-Domestic abuse work/projects including: Co-ordinated anti-Domestic Abuse training sessions; Attended Domestic Abuse training and conference in Warrington; Attended Tameside’s Domestic Violence Forum; Promoted info and advice locally.
10. Training for “dealing with conflict” and “communications skills” with Manchester Mediation Services for residents and officers.
11. Co-ordinated multi-agency responses to: crime & disorder and racism at the District Centre; victimisation and harassment of a vulnerable local family; arson attacks at the Timber Framed Houses site; problems with security and vandalism at TFH sites; tackle harassment of asylum seeking families; local racist activity.
12. Supported the annual OAP’s Christmas meal and its community safety theme.
13. Greater Manchester Police’s (GMP) appointment of neighbourhood Inspector Finn and Community Beat Manager Sue Moss, who establish and run Police and Community Together (PACT) meetings.
14. Tameside MBC, the Youth Offending Team, GMP and partners take the lead in tackling anti-social behaviour with 2 new ASBO Officers and improved EIG referral system. This resulted in over 20 recent Hattersley referrals and 2 interim ASBOs in Jan 07.
15. We contributed evidence to support police action: against drug dealing at Tameside Court; in support of 2 ASBOs.

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16. Worked with Fire Service and Peak Valley to successfully bid for a pilot project to reduce deaths & injuries to children from fire.
17. Hosted a visit from Dewsbury Neighbourhood Management team to see examples of best practise in Community Safety.
18. There were 17 Community Safety and Environment & Housing Theme Groups meetings in 2006, with an average attendance of 9 officers and 3 residents.
19. Entrants from Hattersley accounted for a large proportion of the entries and winners of the Tameside, and Contour Housing and Manchester Housing Gardening competitions, as part of Tameside in Bloom.
20. BASE, a consortium of Barrats/Artisan and CRE8 has been appointed as the preferred developer for the commercial development of the area.
21. Eleven Community Alert emails to 66 residents, councillors and partners warning about bogus callers/workmen.